

.

---

**From:** Skahen, Mary (EHS) <mary.skahen@massmail.state.ma.us>  
**Sent:** Friday, July 27, 2012 3:58 PM  
**To:** Hanchett, James (DPH)  
**Subject:** Message from Secretary Bigby - Announcing Joan Senatore as Chief Compliance Officer at Health and Human Services

Colleagues:

I am pleased to announce Joan Senatore as chief compliance officer in the Executive Office of Health and Human Services.

In this new position, Joan will help us advance our already strong program integrity efforts. Joan has a proven track record as a keeper of the public trust and she will work in her new role to ensure that resources are used to maintain the highest level of services for the people we serve.

As chief compliance officer, Joan will work to enhance the coordination, oversight and reporting of compliance and program integrity activities across EOHHS' 17 agencies.

Since February, Senatore has served as interim director of compliance and program integrity at EOHHS. Prior to that she worked at the University of Massachusetts Medical School as director of MassHealth provider compliance. In that role, she was responsible for the development of Medicaid recovery initiatives working to prevent fraud, waste and abuse in the system.

She has also worked at the Division of Medical Assistance and previously served as a fiscal officer and auditor within the Medicaid Fraud Control Unit of the Massachusetts Attorney General's office.

Senatore serves as president of the National Association for Medicaid Program Integrity. She is a member of the Board of Directors of the Boston Chapter of Certified Fraud Examiners. Senatore also serves on the faculty at CMS Medicaid Integrity Institute, which provides state Medicaid program integrity employees with customized training in areas of fraud investigation, data mining and case development.

She holds a Juris Doctorate from New England School of Law and an MBA and BS from the University of Massachusetts Boston. She is a resident of Hull.

Please join me in welcoming Joan into her new role.

Sincerely,

JudyAnn Bigby, M.D.

JudyAnn Bigby, M.D.  
Secretary, Executive Office of Health and Human Services  
One Ashburton Place, Suite 1109  
Boston, MA 02108  
617 573-1800  
Assistant: Mary Skahen ([mary.skahen@state.ma.us](mailto:mary.skahen@state.ma.us))

